

## **ISO 9001 Quality Management Policy - POLICY STATEMENT**

The Quality Management Policy of Suresite Group is to determine, agree and conform to our client's needs and expectations, whilst fulfilling the requirements of ISO 9001 and statutory law. All our card services, health and safety risk management services, wetstock monitoring services and other activities are undertaken to current revisions of British Standards and industry codes of practice.

Suresite Group recognises that to be competitive and maintain good economic performance in the card services, wetstock and risk management services industry, we must employ management systems that continually improve the quality of our products and services that in turn increases the satisfaction of our clients, employees, shareholders, suppliers and society (interested parties) at large.

Key objectives of Suresite Group are that the Quality Management System provides: -

- Confidence of our clients that their requirements for quality and safety are being achieved in the delivered products or services.
- Confidence of our management and staff that the requirements for quality are being fulfilled and maintained, and that continual improvements of our quality management system take place
- A framework for establishing and reviewing quality objectives.

We are conscious that the motivation of our employees is dependent on their training and understanding of the tasks they are expected to perform. It is part of our on-going training programme that this policy is communicated and understood at appropriate levels within Suresite Group and interested parties.

***Quality of workmanship is the responsibility of all employees of the company.***